Alex Spear

Programmer

CONTACT INFO

503.915.8605 alexspear94@gmail.com Canby, Oregon 97013

SKILLS

Specialize in C#/JavaScript/C++ .NET Framework Unity Unreal Microsoft Visual Studio Microsoft Office Suite Autodesk Maya Blender Game Maker Studio Adobe CC **Data Analysis** Setup/Networking **Technical Reports Customer Service Experience** Leadership and Teamwork

CERTIFICATIONS

Apple Certified iOS Technician, July 2017 **Samsung Certified Technician,** July 2017

WEBSITE

AlexSpear.net

PROFESSIONAL PROFILE

Software engineer, technical consultant with five years of experience working in information technology. Experienced in developing modular, reusable code. Pushes for efficiency and functionality when developing. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. Focused and communicative individual possessing superb leadership skills, time management and communication skills.

EXPERIENCE

Technical Consultant

Asurion, 06/2017 to 09/2019

- Worked to grow and gain knowledge of Asurion's product to better serve and resolve customer issues.
- Worked in conjunction with other technicians to provide outstanding customer service.
- Resolved customer issues in a reliable and flexible manner in difficult situations.
- Met and exceeded key performance objectives, with service and repair metrics.
- Performed various inventory tasks, such as counting and monitoring inventory levels for the store.

Lead Programmer

Kiltek Studios, 03/2014 to 10/2016

- Worked remotely developing various projects including mobile games and applications.
- Collaborated with Design and Art Teams flexibly implementing and pitching ideas.

EDUCATION

Bachelor of Science, 2016 Visual & Game Programming with Honors *The Art Institute of Portland* Portland, Oregon